



Quick Wins
Focus on Tools



Foundation
Focus on Systems



Advanced
Roadmap to Excellence



Process Management & Digitalization

For Annual Plans

Process Management & Process Maturity

Individual Process Maturity Assessment	✓	✓	✓
SIPOC Process Map (Supplier, Input, Process, Output, Customer)	✓	✓	✓
Quality Data Collection Tools	✓	✓	✓
Individual Process Modelling (Map/Flowchart)	✓	✓	✓
Process Relationship Map	✓	✓	✓
Individual Process Capability (Design, Analysis & Improvement)		✓	✓
Failure Mode and Effects Analysis (FMEA)		✓	✓
Value Stream Mapping Methodology		✓	✓
Business Process Technologies			✓

Customer Experience Management

Customer Journey Map		✓	✓
Quality Function Deployment (QFD)		✓	✓
Customer-first Strategy		✓	✓
Voice of the Customer Strategy		✓	✓

Standard Work Systems

Standard Daily Management System		✓	✓
Leader Standard Work System		✓	✓

Visual Management

Workplace Visuality Assessment	✓	✓	✓
Visual Controls Implementation	✓	✓	✓

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Continuous Improvement & Problem Solving Methodologies

A3 coaching	✓	✓	✓
Kaizen coaching	✓	✓	✓
Root Cause Analysis Tools	✓	✓	✓
8D	✓	✓	✓
5S	✓	✓	✓
Gemba Walks	✓	✓	✓
Kanban Boards	✓	✓	✓
Lean- Waste Elimination (Mudas)	✓	✓	✓
Six Sigma DMAIC		✓	✓
Benchmarking		✓	✓